



totalFitnessleisure
TRAINING CONSULTANTS

Private Clubs Hotels Schools Condominiums Corporate Clinics

Private Lesson Terms & Policies

Lightning/Rain Policy:

For offsites, if you wish to cancel the class ahead of time due to heavy rain/lightning, please ring your instructor directly ideally at least half an hour before the class starts. A make-up class will then be arranged at no extra charge. If your offsite instructor shows and there is lightning at the start of the class, the instructor may make a decision to wait no more than 15 minutes to determine whether the class can go ahead or to reschedule the class for another time. If more than half of the lesson is completed, it will be charged in full. If the instructor is already onsite, it is ultimately his call whether the class can proceed or not based on the weather forecast.

Payment Policy:

Students must pay as they go or you may make payment in advance for packages. All cancellations must be received 24 hours prior to the start of the lesson. If you fail to notify your coach, the full amount for that lesson will be charged to the student.

Modes of Payment:

PayNow- UEN 200101978E

Paylah!- 97507400

Bank Transfer- OCBC Account

A/C Name: TFL Training Consultants Pte Ltd

A/C No.: 508-312147002

Branch Code: 508

Swift Code: OCBCSGSG

Bank Code: 7339

Bank Address: 160 Orchard Rd, Orchard Point, #B1-12/13, Singapore 238842

Package Validity:

- 10 Lessons- 4 months
- 20 Lessons- 8 months

To monitor the packages, coach will be sending an update after each session to clients on the number of lessons completed so far.

To arrange a lesson, contact 97507400 or email info@tfl-training.com